



MITZI HARTMAN

TRUCKING SAFETY EXPERT

PROFESSIONAL EXPERIENCE

Transportation Consultant, Owner

Apr 2022–Present

Hartman Safety Consulting, LLC

- Contract with trucking companies concerning:
 - FMCSA Regulations
 - Compliance
 - Training
- Consultant in litigation matters regarding:
 - Federal Motor Carrier Safety Regulations
 - Industry Standards
 - Trucking Safety

VP, Safety and Process Improvement

Jun 2019–April 2022

McLeod Express, LLC

- Manage Safety, Risk Management, Retention, and Orientation
- Reduced work injuries by \$1M avg. (past 6 years)
- Decreased severe accidents by \$1.8M avg. (past 6 years)
- Improved retention by 27%
- Implemented system to measure quality of hires
- Created and facilitated Driver Advisory Board
- Built “Return to Work” program accommodating 95% of work restrictions

Director, Safety and Recruiting

Jan 2018–Jun 2019

McLeod Express, LLC

- Managed Safety, Risk Management, Recruiting, and Orientation
- Expanded show rate by 30%
- Increased road hires by 16% first year
- Developed reports to measure recruiting effectiveness
- Revamped website and phone system to enhance user experience and satisfaction
- Enhanced orientation to maximize learning
- Established pre-employment process to increase show rate, save expenses, and ensure qualified candidates in orientation

CONTACT

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CERTIFICATIONS

Director of Safety (CDS), NATMI

Smith System Driver Trainer

Industrial Lift Truck Trainer

Reasonable Suspicion Testing
Supervisor

AFFILIATIONS

Richland Community College
CDL Driver Advisory Board
2021 to present

Women’s Coalition of the
Illinois Trucking Association
Member 2021 to present

Women in Trucking Member
2019 to present

Illinois Trucking Foundation
Board Member 2017 to 2019

Illinois Truck Driving
Championship Volunteer 2022,
2017

Truckload Carriers Association
Member 2011–Present

Safety Director

Nov 2006–Jan 2018

McLeod Express, LLC

- Managed Safety, Risk Management, and Orientation
- Facilitated OSHA training – 425 Employees
- Administered FMCSA training to ensure compliance – 300+ truck fleet, 3 terminals
- Secured MSHA training – 100 truck division
- Led 3 DOT Audits resulting in “Satisfactory” ratings
- Investigated accidents, injuries, and cargo claims
- Negotiated claims with adjusters and attorneys
- Implemented practices to enhance the effectiveness of driver hiring, orientation, and training
- Executed plan that reduces CSA scores, accident frequency, and HOS violations
- Conducted internal DOT Audits

Compliance Manager

Nov 2005–Nov 2006

McLeod Express, LLC

- Facilitated FMCSA compliance training for drivers, shop, and operations personnel
- Formalized driver qualification files for compliance
- Conducted hours-of-service audits
- Managed drug and alcohol program
- Enhanced communication, driver appreciation and company-wide engagement through various new programs

Office Manager

Jul 2004–Oct 2005

Quality Network Solutions

- Performed payroll and accounting responsibilities
- Guided online troubleshooting of printers and computers for area schools
- Provided high-quality customer service and technical support

Office Manager

Jul 1995–Jul 2004

McLeod Express, LLC

- Oversaw hiring of employees and drivers
- Maintained driver qualification files and log audits
- Managed accounts payable & receivable, payroll, and taxes
- Handled claims
- Led DOT Audit with Satisfactory rating outcome
- Project manager for new dispatch & accounting software
- IT management and support

AWARDS/RECOGNITION

2022 Safety Professional of the Year – Illinois Trucking Association

2021 Top 100 North American Trucking Companies – American Journal of Transportation

2020 Best Fleets to Drive For Nominee

2019 Best Fleets to Drive For Nominee

2018 Good Citizen’s Award – Illinois Trucking Association

2016 Best of Show – Special Olympics Largest Truck Convoy

2016 Motor Carrier of the Year – Illinois Trucking Association

2013 SmartWay Top Tier of Carbon Efficiency

ITA Member 2008-Present

PROFESSIONAL TRAINING & EDUCATION

- Illinois Trucking Association Annual Meeting Illinois 2022, 2021, 2019, 2018, 2017, 2016, 2015
- Commercial Vehicle Safety Alliance Annual Conference and Exhibition 2021
- Conversion IA Recruitment & Retention Conference 2018
- The Illinois Trucking Association's "Illinois Trucking Leadership Program-ITLP" 2016
- Illinois Trucking Association Safety & Maintenance Conference 2019, 2018, 2017, 2016, 2015, 2014
- Idealease Private Fleet Safety & Compliance Training 2012
- US Dept. of Transportation – US DOT Motor Carrier Safety & Compliance Course, Course# MC00127, (Class # 200601) 2005
- Neoga High School Graduate 1987

CONFERENCE/TRAINING PRESENTATIONS

- 2023 Director, Teens, Trucks, & Traffic, No-Zone Awareness (500+ students) - Decatur, IL
- 2022 Speaker, DRI Trucking Law Seminar, Collision Mitigation Systems – Austin, TX
- 2021 Panelist, "The Daimler Customer Experience for Women in Trucking" - Live Zoom Webinar
- 2019 Roundtable Leader, Illinois Trucking Association Annual Meeting & Expo "Safety Roundtable" - Bloomington, IL
- 2019 Director/Instructor, Teens, Trucks, & Traffic, No-Zone Awareness (700+ students) - Decatur, IL
- 2018 Director/Instructor, Teens, Trucks, & Traffic, No-Zone Awareness (650+ students) - Decatur, IL
- 2017 Director/Instructor, Teens, Trucks, & Traffic, No-Zone Awareness (600+ students) - Decatur, IL
- 2017 Instructor, Illinois Trucking Association Safety & Maintenance Conference, Drug & Alcohol Reasonable Suspicion, 49CFR Part 382 - Champaign, IL
- 2016 Director/Instructor, Teens, Trucks, & Traffic, No-Zone Awareness (450+ students) - Decatur, IL
- 2016 Presenter, Illinois Trucking Association Annual Meeting and Expo "Safety Roundtable" leader - Bloomington, IL
- 2015 Presenter, Fleet Safety Conference, "Building a Safer Fleet" - Schaumburg, IL
- 2014 Presenter, Illinois Trucking Association Safety and Maintenance Conference, "CSA and Your Shop" – Bloomington, IL